



STEVENSON
MEMORIAL HOSPITAL



2018 - 2019
PATIENT GUIDEBOOK

THIS COPY IS YOURS TO KEEP

SMH By the numbers

446
Births

9,138
Non Invasive
Cardiac Exams

14,374
Volunteer
Hours

286
Employees

38,369
Emergency
Visits

24,538
Diagnostic
Imaging
Xray

3,988
Procedures

3,627
Dialysis
Treatments

25,244
Outpatient
Clinic Visits

8,934
Ultrasounds

2,790
Mammographies

112
Physicians/
Midwives

SMH's Vision
Setting a new Standard for
Community Hospital Care



Welcome Message from the President and CEO

For more than 85 years, Stevenson Memorial Hospital has been the heart of this community, providing high quality, compassionate care to young and old.

Our Emergency Department has maintained an impressive standing as one of the fastest high volume hospitals in the province and that success is only possible through collaboration and hard work in all departments.

Whether you're staying in hospital, visiting an outpatient clinic, welcoming a baby or waiting for a diagnostic test, our healthcare team will strive to meet your needs and exceed your expectations.

As we continue along an exciting path of growth, innovation and change, it is important to celebrate our history and to look forward, imagining and planning for what comes next. We have begun to take steps towards this vision of a new and revitalized Stevenson Memorial Hospital. This year we have invested in a new Health Information System (SHINE), in partnership with Markham Stouffville Hospital and Southlake Regional Health Centre. This will result in one electronic patient record, which will ultimately improve patient experiences.

These are exciting times at Stevenson as we push forward with a redevelopment project that will revitalize the hospital and ensure we can continue to meet the needs of our community well into the future. We are pleased to share some of our stories, innovations and highlights with you in this patient guidebook – a report to our community. We pride ourselves on our commitment to providing high quality, compassionate care.

Jody Levac, President and CEO



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Information presented here may be subject to change.

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Our Vision, Mission and Values

Vision:

Setting a New Standard for Community Hospital Care.

Mission:

Promising Progress, Pursuing Perfection.

Values:

- **Integrity:** We adhere to the highest ethical principals.
- **Compassion:** We respond to our patients' needs with empathy.
- **Accountability:** We are accountable to one another and to our community.
- **Respect:** We embrace the diversity of our patients, staff and community.
- **Excellence:** We support a culture of distinction.

Our values influence how we make decisions and guide the way we work each day with each other, patients and their families. With the help of our communities, Stevenson Memorial Hospital (SMH) developed a Patient Declaration of Values that reminds us of what is most important to the people who depend on us for safe, high quality healthcare services.

Getting Here

Alliston is located on Highway #89, west of Highway 400. Take the turnoff to Highway 89 West and proceed approx 20 kms along the highway into Alliston.

Highway #89 follows Victoria Street, King Street & Young Street as it passes through Alliston.

From the East:

Take Victoria Street to Church Street and turn right. Proceed over the bridge and turn left at Fletcher Crescent. The hospital is located on the right side of Fletcher Crescent across from Riverdale Park. Use the water tower as a landmark.

From the West:

Take Young Street until it ends at King Street. Turn left and continue on King Street past the traffic lights at Victoria Street. Turn right onto Fletcher Crescent (the 1st street past the bridge). The main hospital driveway is the second entrance to the hospital on your left and it proceeds up the hill to additional parking.

Patient and Family Advisors shaping Stevenson's future

Everyone has a healthcare story to tell and at Stevenson Memorial Hospital our patients' experiences are helping to shape the future. As part of our commitment to providing the highest quality care to this community, we created a Patient and Family Advisory Council to provide input and tell us what's going well and where we need to make improvements.

The Advisory Council represents the community – the people who rely on the hospital each day. It is comprised of patients and family members, along with staff and physicians who have direct input into policies, programs and practices that affect the patient experience at SMH. Volunteer participants are encouraged to share first-hand experiences and provide advice on all aspects of life at the hospital including access to services, program and space design, signage and communication.

The Council meets bi-monthly and is central to Stevenson Memorial Hospital's strategic goals and our philosophy that patients and families are partners in their healthcare and able to impact planning and decision-making every step of the way. By sharing their stories and unique perspective, patients are leading us to patient experiences.

Visit our website at stevensonhospital.ca to share your story.

Questions and Concerns?

If you have any concerns, or questions about your experience at Stevenson Memorial Hospital, please send an email to:

Patient Experience Coordinator
communications@smhosp.on.ca

Admission to the Hospital

What to Bring?

The following items are recommended upon admission:

- Your current Health Card and any additional insurance coverage.
- Photo identification that includes: your name, address and date of birth (e.g. Driver's License).
- Bring all the medications you are currently taking. Once your physician or nurse has seen them they should be sent home with a family member.
- Although we provide patient gowns, you may want to bring pyjamas and a bathrobe. Please bring slippers or shoes that are non-slip.
- You will also need a toothbrush, toothpaste, facial tissue, shampoo and body/hand lotion, comb or brush.
- If you use a hearing aid, bring it with you along with extra batteries and make sure it is insured.
- \$20 - \$25 in cash (which will cover several days of patient telephone activation or approximately one day of patient telephone and television service combined. This fee is paid by patients and/or visitors at Patient Access).
- Newborn - diapers, sleepers and appropriate clothing for discharge.
- Custom designed aids such as walkers and wheelchairs.

What to Leave at Home?

- All valuables such as rings, watches, jewelry and large sums of money should be left at home.
- If you have valuables with you ask a relative or friend to take them home for you.
- Stevenson Memorial Hospital is not responsible for money, valuables or other personal property kept in your room, including dentures, eyeglasses and hearing aids.

If you forget any of the above items, most are available for purchase from the Hospital's gift shop located on the main floor, adjacent to the lobby.

Upon admission, you should also be prepared to provide information on:

- Your current home address, with postal code and telephone number.
- Whether you want to allow visitors, phone calls and visits from your spiritual care giver.
- The name of a spouse, partner or next of kin and information on how they can be contacted.
- Any allergies you might have to food, medication or other substances.
- Valuables brought into the hospital.

Patient Safety

Stevenson Memorial Hospital is committed to patient safety. Please help us keep you safe by following these tips.

For your safety, you will be asked the following questions many times while at the hospital (e.g. when providing care or medications). The information is very important and we will be asking them often.

- What is your name and date of birth?
- Do you have any allergies?
- Are you taking any medications?
- Have you fallen in the last month?

This is an example of how we partner with you to improve patient safety and we thank you for your patience.

Patient Identification

An armband will be placed on you when you register at the hospital. This armband needs to remain on you for the duration of your stay. Your health care provider will check your identity before providing care or medication.

Medications

Be sure to give your health care provider a complete list of all the medications you are currently taking, how much you are taking and how often you are taking them. Include herbal, dietary supplements or over-the-counter medications and any medication allergies.

Allergies

Information about allergies to drugs/medications, foods, the environment or latex (rubber) are important for your care. Please let us know if you have any to include in your health record.

Footwear

We encourage you to wear appropriate footwear while in the hospital. To maintain a safe environment, we try to keep our floors free of objects that might cause you to fall. Please tell a member of your health care team or ring your call bell if your room needs additional attention or if a spill has occurred.

Your care is our priority, let's be partners! Don't be afraid to ask questions. Asking questions will help you understand:

- What is my diagnosis?
- What are my treatment options? What are the benefits of each option? What are the side effects?
- Will I need a test and for what? Why do I need the test? What will the results tell me?
- What will the medicine you are prescribing do? How do I take it? Are there any side effects?
- Why do I need surgery?
- Are there other ways to treat my condition? How often do you perform this surgery?

Visiting Hours

We are committed to partnering with you and your family to provide compassionate, high quality care. We believe it is important for patients to experience the support of family and to be treated as an individual with unique needs. There are no "set" hours for visiting to accommodate the patient's need and circumstance.

We encourage patients in wards and semi-private rooms to be respectful of both the privacy and the needs of all the patients in the room.

For larger families or multiple visitors, please encourage the patient and families to use the cafeteria, quiet room or waiting room. Children must be supervised by an adult. During the overnight hours of 9 pm and 6 am, family, as defined by the patients, are asked to remain in the patient's room and advise staff when leaving the unit.

Waiting in Emergency

Patients are assessed by a nurse on arrival in order to prioritize needs. Those who are critically ill or injured will be seen first. The time you are at the hospital may be impacted by your need for lab tests and x-rays, or specialist consultations.

Please remember the Emergency Department may look quiet when it is actually very busy. Staff may be caring for seriously ill patients behind closed doors.

Smoking

Stevenson Memorial Hospital is **100% smoke free!**

As a healthcare facility, we strive to assist in the prevention of medical diseases such as lung cancer and chronic pulmonary diseases, asthma and other respiratory conditions that can be caused by smoking and the effects of second-hand smoke.

Smoking is prohibited in all areas of the hospital including the exterior grounds, parking areas and vehicles. This policy applies to staff, volunteers, students, visitors and patient that are within the boundaries of Stevenson Memorial Hospital.

Transportation

When the need for this travel is not related to the care being provided to the patient by the hospital, it is considered to be “non-urgent” transportation:

- If a patient has an appointment that does not correspond to their hospital care i.e. eye doctor, dentist, etc.
- For patients requiring stretcher or wheelchair transport that can not be accommodated by the family.
- For discharge to private home, long-term care or retirement home.
- For patients with extended benefits, the cost of the transfer may be covered by their insurance company.

When will Stevenson Memorial Hospital Pay for Transportation Costs?

The hospital will pay for transportation (private patient transfer) when an appointment is related to ongoing inpatient medical care (i.e. a specialist consultation at another hospital). If the patient is stable and not confined to bed, family or a substitute decision maker are encouraged to drive the patient.

When Can I Use an Ambulance?

An ambulance is used for emergency, life-threatening and urgent situations or when paramedic care is medically necessary as determined by the hospital. Patients who have a valid Ontario Health Insurance Provider (OHIP) Card are required to pay \$45 for land ambulance or \$240 for air ambulance.

Emergency Room Visits

Please keep the number of visitors in the Emergency Department to a minimum. We may limit visitors to one at a time to ensure patient privacy, infection control precautions and provide staff enough room to perform their duties quickly. We understand patients and families are often frightened and upset, our team is highly skilled to meet your needs and provide excellent care.

Birthing Suite

As a Level I birthing unit, Stevenson Memorial Hospital provides parents with the environment and expertise that offers a special welcome to the newest member of their family. We offer expert and compassionate care for mothers and their babies before, during and immediately after giving birth.

Your partner and/or support person may stay with you throughout labour and birth. Our team of health care professionals include midwives, the “Baby Doc Team”, and anesthesia coverage for epidurals and cesarean sections 24/7.

Our goal is to make your childbirth experience as memorable and safe as possible, before during and after the birth of your baby.



Day Surgery and Operating Rooms

Day Surgery

The 10-bed day surgery unit handles 92% of all surgical cases which include:

- Transfusion Therapies
- Orthopaedics (arthroscopy, foot & ankle surgery)
- Ophthalmology (cataract surgery)
- General Surgery (gall bladder, hernia, and bowel procedures)
- Gynaecology (Hysterectomy, D & C and Tubal Ligation)
- Ear, Nose and Throat procedures
- Endoscopy Procedures
- Urology
- Dental Program (Restorations, Extractions and X-rays)

Operating Rooms

The surgical suite is comprised of two operating rooms utilized by a variety of surgeons, one endoscope room and a recovery room. Surgical services are supported by anesthetists and provide services for both inpatients and outpatients. Coverage is provided 24 hours a day by on-call physicians and nurses.

Booked surgical cases happen Monday to Friday from 8:00 a.m. to 3:00 p.m.

In addition, surgical partnerships are in place with Headwaters Health Care Centre in Orangeville, Southlake Regional Health Centre in Newmarket, and Royal Victoria Hospital in Barrie.

The Surgical Outpatient Department also operates a pre-op clinic. This clinic books patients requiring a consult with an anesthetist and nurse prior to surgery to ensure that they are medically stable for the procedure that they are to have.

Diagnostic Imaging

The Diagnostic Imaging Department provides diagnostic exams for inpatients, emergency patients and outpatients. The department completes approximately 40,000 exams per year.



Services include:

- Computed Tomography (CT) – all areas of the human body
- X-ray - procedure of all areas of the body, performed 24/7
- Ultrasound – procedure of general ultrasound, guided breast biopsy, obstetrical, venous Doppler and other
- Digital Mammograms – Ontario Breast Screening Program (OBSP)
- Bone Mineral Densitometry – procedure to test/measure the mineral content of the bone and identify osteoporosis.

Food Services

Our cafeteria, located on the lower level of the hospital, offers patients, staff and visitors a variety of hot and cold snacks in vending machines. Keurig machines for tea and coffee are available as well as a wide variety of juices and cold beverages. The vending machines are available 24/7.

Run by the hospital's Auxiliary, the gift shop is located in the main lobby and carries a wide range of gifts, candies, cards, and magazines. The gift shop is open Monday to Friday 8:00 a.m. to 8:30 p.m., and Saturday and Sunday from 9:00 a.m. to 4:00 p.m. The coffee corner, adjacent to the gift shop, also carries a variety of snacks, and beverages (hot and cold).

Laboratory Services

The Laboratory Department provides 24/7 laboratory testing for in-patient and emergency patients. Some services like pathology and cytology are referred out to our partners.

Mental Health Services

The Mary McGill Community Mental Health Centre at Stevenson Memorial Hospital is an out-patient Mental Health program that provides individual and group counselling services to the surrounding community of southern Simcoe County:

- Experienced clinicians who provide counselling and crisis intervention.
- Walk in inquiries are welcome.
- Individual and group services are offered using a variety of modalities including

cognitive behaviour therapy, acceptance and commitment therapy, and mindfulness approaches.

- Two part-time psychiatrists offer consultation upon referral from a family physician.
- The main contact number for the clinic is 705-434-5140.
- The Crisis Team is available 7 days a week 9:00 a.m. to 7:00 p.m. at extension 6143.

Outpatient Clinics

A wide variety of health care services are available on an outpatient (non-admitted patients) basis, which means you can go home after your test, treatment or visit to your specialist. Visits to a specialist require referral through your family physician. Please register for all clinic visits at patient registration in the main lobby, you will receive directions to the clinic when you register.

Cardiology Clinic

- Cardiologist Specialist
- Chest pain investigation, cardiovascular disease investigation and management
- Echocardiography – diagnostic evaluation of the heart and its anatomy using ultrasound.

Cardiac Rehabilitation Program

Exercise and education programs for patients' who have had a cardiac event, cardiac surgery or who have cardiac risk factors

Chronic Kidney Care Clinic

- Multidisciplinary team monitors patients with chronic kidney disease providing education and medical management
- Nephrology specialist
- RN/Dietary/Pharmacy/Social Work

Diabetic Education Clinic

Assessment and education for patients with type 1 or 2 diabetes, pre-diabetes or gestational diabetes

Ear Nose and Throat Clinic

- ENT Specialist
- Support for patients requiring ENT Specialist; ear, nose and throat infections, lesions and inner ear disturbances

Gastroenterology Clinic

- Gastroenterology Specialist
- Assessment and management of patients with gastroenterology illnesses/ diseases.

Internal Medicine Clinic

- General Internal Medicine Specialist
- Infectious disease specialist, chronic disease investigation. Supports Cardiac Rehabilitation Program

Nurse Practitioner Clinic

Provides primary care to patients who do not have a primary care provider until patients are able to link to provider

Ophthalmology

- Ophthalmology Specialist
- Assessment of ophthalmology disease, treatment of minor eye lesions

Orthopedics and Fracture clinic

- Orthopedic Specialist
- Assessment for orthopedic disease and injury
- Fracture clinic provides ongoing management of patients with fractures and extremity wounds

Sleep Clinic

- Sleep analysis and consultation with Respirologist to diagnose sleep apnea

Telemedicine Clinic - OTN

- Provides access to specialists at other centers to patients at SMH through telemedicine

Thoracic Clinic

- Thoracic Specialist
- Assessment and investigation of patients with thoracic / chest abnormalities

Urology Clinic

- Urology Specialist
- Assessment and treatment of disorders involving the urinary system; only bladder and kidney

Well Women's Clinic

- Routine health screening and physical assessment
- Focus on health education and promotion

Other Available Services

Referral by primary care provider or specialist required

- 24 Hour Blood Pressure monitoring
- Pulmonary Function testing
- Therapeutic Phlebotomy

Out-patient Cardiac Monitoring

The Laboratory provides 24 hour Holter monitors, ECG (electrocardiogram) and 2 week loop testing, for an appointment please call 705-435-3377 ext 5133. Outpatient physiotherapy is provided for patients who meet the criteria to be covered by OHIP for their treatments.

Parking

Parking is available at a flat fee of \$10.00 daily, \$32.00 weekly, and \$64.00 monthly (rates subject to change). Compliance is enforced by the Town of New Tecumseth. Tickets may be obtained at machines located outside in the parking lots and fees can be paid by credit card or using coins. If you require change, there is a bank machine and a change machine located just inside the main entrance. We ask that family and visitors arriving to visit after 8:00 p.m. use the upper parking lot and enter and exit through the main entrance. All other access is locked after that time.

Weekly and monthly passes are available. Passes are only available for purchase by credit card using the machine in the front lobby. Please park only in designated areas and be aware of the helipad restrictions. Vehicles parking in restricted spots (indicated with a green H) must be moved quickly to accommodate helicopters arriving to airlift patients.

Pharmacy

The hospital's team of pharmacists and pharmacy technicians provide medication distribution and clinical services to patients using a pharmaceutical care model. Services include:

Clinical pharmacist services (e.g., medication profile management, therapeutic drug monitoring, recommendations regarding medication therapy, patient counseling, monitoring for adverse drug reactions and interactions).

Drug information

When you arrive at the hospital, please bring a list of your medications with you to help our pharmacists determine the proper course of action.

Physiotherapy/Occupational Therapy

The Rehabilitation Department provides quality, comprehensive physiotherapy and occupational therapy services to inpatients and outpatients with a universal goal to help people reach their potential following an injury, surgery or a health issue.

Services are provided to inpatients, by a dedicated team of two physiotherapists and one occupational therapist and include:

- Wheelchair equipment for individuals with special needs.
- Provides slings for injuries.
- Assessments to prepare for discharge.
- Provide therapy for Rehab patients.

Volunteering

Volunteers play an integral role in the patient experience at Stevenson Memorial Hospital. Often the first person that patients or visitors meet on arrival, our volunteers show the community that Stevenson is a comforting place that runs smoothly and efficiently. The work of each and every volunteer is greatly appreciated and valued by patients, hospital staff and the community.

In the Medical/Surgical Department there are three volunteer programs. Spiritual Care Visiting, Comfort Rounds and Portering.

Spiritual Care Visiting Program: volunteers visit with patients each day to give spiritual support.

Comfort Rounds Program: volunteers visit with patients during meal hours, helping them prepare for their meal and removing trays. During their shift, volunteers will restock the supply stations located outside each room.

Portering: this program began a few months ago, in response to a need identified by medical/surgical staff. These volunteers provide wheelchair transportation for patients inside the hospital.

Volunteers are utilized throughout the hospital in the following areas:

- Medical/Surgical
- Emergency
- Dialysis
- Diagnostic Imaging
- Day Surgery
- Clinical Units
- Information Desk
- Gift Shop
- Coffee Corner
- Office Assistance

Volunteers must be 15 years or older and be willing to work one 4-hour shift each week. Training, orientation and parking passes are provided. If you have an interest in becoming a member of the volunteer team please visit our web site stevensonhospital.ca





Marg Barber

*President, Stevenson
Memorial Hospital
Foundation*

Message from SMH Foundation

A hospital needs strong community partnerships to be successful and as Chair of the Stevenson Memorial Hospital Foundation I have the opportunity to witness those partnerships firsthand, together with the kind-heartedness of this community. Since the beginning, community donations have been essential to ensure Stevenson Memorial Hospital is a modern, up-to-date healthcare centre. The Stevenson Memorial Hospital Foundation is dedicated to raising funds in support of Stevenson Memorial Hospital, consistent with donor interests and enabling the Hospital to deliver excellent health care to our community. Part of the role of the Foundation is to educate the community that government does not fund equipment for hospitals.

The Stevenson Memorial Hospital Foundation is forever grateful to our donors, volunteers, board members, staff and hospital champions who have enabled us to accomplish so much together. Every supporter should feel proud as funds raised continue to make a real difference for patients and their families. Most recently, your donations

purchased “smart” infusion pumps to be used throughout the hospital, a surgical headlamp that is primarily used by the Obstetrics Department for cancer screening and detection, a new electrosurgical unit for the Operating Room that enables digitally controlled incisions during surgery, beds, bedside tables and overbed tables in the Medical-Surgical Unit, a BiliBlanket™ for the Obstetrics Department, and a portable phototherapy device for the treatment of neonatal jaundice. Many donors, including private foundations have committed over \$1 million towards our \$5 million goal to fund the implementation of a new Health Information System (HIS). What a fantastic community we live in!

Stevenson Memorial Hospital’s physicians and staff are committed to setting a new standard for community hospital care. In order to achieve this, we must redevelop our Hospital to deliver safe, high quality care, close to home. Raising the local share required takes careful planning by the Foundation as we continue building and strengthening relationships with donors, businesses, organizations, hospital board members, staff and others.

Your continued support is an investment in good health, and a better quality of life for you, your family and our community.

Patient Experience guiding this community hospital into the future

Stevenson Memorial Hospital's focus on patient and public engagement began in 2017, alongside planning for the hospital's much-needed redevelopment. Since then, a community engagement policy has been approved by the Board. In addition, several patients and family members have been recruited to a new Patient and Family Advisory Council.

President and CEO Jody Levac is leading the initiative, and he assures the community that patient and public engagement isn't just a catchy phrase or a nice-to-do item on SMH's list. It is a top priority and integral to the organization's philosophy and future.

"We have implemented a policy which governs this innovative and exciting approach to care, and our leadership team is accountable for improving the patient experience at SMH. We will always put patients first and that means listening to what individuals are saying and involving them in decisions that impact their care whether they are being treated in emergency, on an inpatient floor, delivering a baby, having an x-ray or visiting an out-patient clinic." said Jody Levac.

Engaging patients and the public to take part in health care decisions requires a shift away from the traditional expert-driven model, to one that is broad-based and grass-roots oriented. While medical experts and health care professionals continue to be important, patient and public perspectives are invited and used to provide the best care.

Levac is confident that bringing people with diverse backgrounds and opinions into the process is an important part of how Stevenson Memorial Hospital will develop strong Patient and Family Centered Care practices.

ER lowest wait times

Emergency Department

The Stevenson Memorial Hospital Emergency Department accommodates approximately 40,000 patient visits each year in a space that was designed and built for approximately 7,000 annual visits in 1964. The Emergency team of experts provides 24/7 high quality care to patients and ranks as one of the fastest in the province out of 74 high volume hospitals for wait times - since September, 2013. Specialist back-up is available for areas including internal medicine, surgery and anesthesia.

Access to Care, a division of Cancer Care Ontario, recognizes SMH as a provincial leader and top performer.

Hospital staff and physicians set the bar high for ER care in the province, maintaining the 2nd fastest wait times compared to 74-high volume hospitals for the past 2 years. Attaining 2nd place for ER wait times was a tremendous accomplishment. Maintaining that status is phenomenal.

The ER success story results in increased funding each year from the province's Pay for Results Program – over \$4 million since 2010. Funding is reinvested in the ER, allowing new processes and improved service including:

- Additional ER Registered Nurse coverage is in place at peak volume times to improve patient flow.
- Specialized hospital physicians (Hospitalists) carefully coordinate the care and discharge of patients to the community so that this creates capacity to Admit other patients.
- Engaged discharge planning efforts move patients to the right destination allowing for bed availability so ER can be cleared of admissions
- Increased clerical coverage allows nurses in ER and the inpatient unit to focus on nursing instead of paperwork.
- Assessment of patients in triage by a nurse based on the Canadian Emergency Department and Acuity Scale in order to prioritize needs. Those who are critically ill or injured will be seen first. The time you are at the hospital may be impacted by your need for tests, x-rays or specialist consultation. Please remember the emergency department may appear quiet when it is actually extremely busy with staff caring for seriously ill patients behind closed doors. Please feel free to ask for clarification with any concerns.

Building the Best

Stevenson Memorial Hospital is dedicated to revitalizing and redeveloping our hospital to meet the needs of our community which has outgrown our facility built in 1964. The 4,000 square-foot Emergency Department was designed to accommodate 7,000 visits per year, and now sees 40,000 visitors annually.

Quality patient care is at the forefront of our minds as we look at our current building and come to the conclusion that it isn't enough given the realities of our community. A new facility with modern infrastructure and services would include a new Emergency Department, OR facilities, Diagnostic Imaging and Lab, and refreshed outpatient clinics. It's a plan that will help Stevenson Memorial Hospital serve our growing community well into the future.

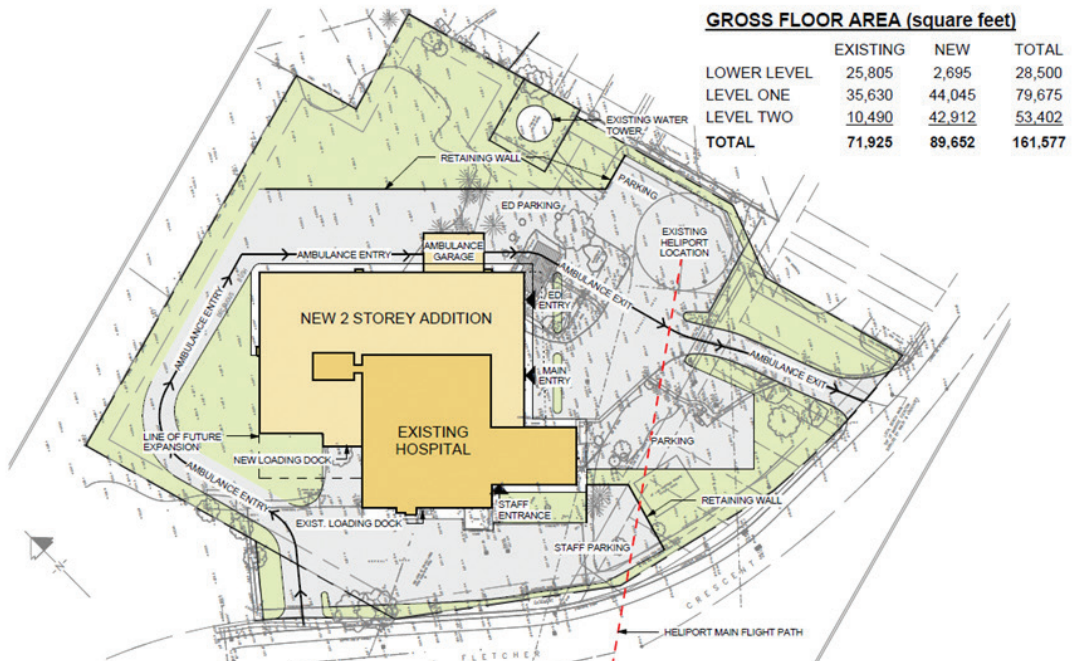
The community plays an integral role as we plan for the future. We need you behind us to show the province of Ontario how important a thriving community hospital is for our region. We will only be successful in implementing our vision through you – our community.

Highlights of our Redevelopment include:

- Total gross square footage of 161,577 (more than double our current 71,925, which would satisfy the size needed to meet the Ministry of Finance's community population projections).
- A wrap-around two-story design that extends the hospital to the north and west, while enabling clinical efficiencies between the Obstetrics and Medical-Surgical units.
- Preserving our helipad on the northeast
- Nearly tripling our parking spaces, ensuring accessibility for our patients.
- Total project cost estimate of \$136,261,200, with a local share portion of \$23,309,700 (the Ministry mandates that hospitals fund the local share portion through community fundraising efforts).
- The 5 capital project steps include our completed Stage 1 Proposal; once approved, we would then proceed to a Stage 2 Functional Program, move onto the Stage 3 Output Specifications, proceed to Stage 4 - Request for Proposal (RFP), and, lastly, Stage 5, Implementation and Construction.

An online petition of support for our redevelopment can be found at <http://jimwilsonmpp.com/> Political engagement is a necessary tool in ensuring this redevelopment process remains high on the government's agenda. To ensure the success of our redevelopment project, we need to show the Ministry of Health that we have a truly engaged community, committed to rebuilding this hospital.

The Future Stevenson Memorial Hospital



STEVENSON MEMORIAL HOSPITAL REDEVELOPMENT
MASTER PLAN - Option C

1:1000

salterpilonarchitecture

April 28, 2015

salterpilon.com

Community Supporters

This booklet was made possible thanks to the generous donations of our community supporters.

Disclaimer: We thank all the advertisers whose support has made this publication possible. The appearance of the advertisements in this publication should not be taken as an endorsement by our hospital of any particular goods or services and our hospital cannot be responsible for the goods and services which appear in those advertisements.

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IMAGINE GROWING OLDER...
AND YOU ARE ABLE TO CHOOSE THE
VERY BEST CAREGIVER FOR YOU—
OR, FOR YOUR LOVED ONE!



We have been helping seniors and their families like you for almost two decades. Let's plan now together the best care for your loved one *at an affordable cost.*

**LIVING
ASSISTANCE**
services 

HOME CARE FOR SENIORS

*Celebrating two decades
of outstanding service*

Please contact Living Assistance Services at
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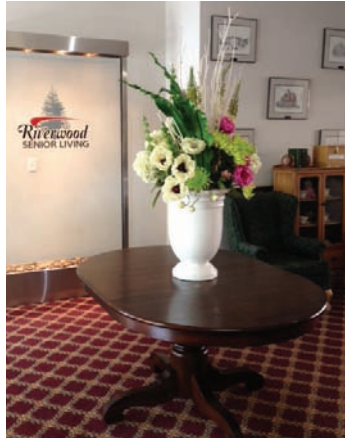
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